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****Important Safety Information**** Before installing, operating, or servicing your Smart-UPS C Uninterruptible Power Supply (UPS), read and follow the instructions in this manual carefully. Failure to do so may result in injury or damage. ****Key Safety Messages**** 1. Inspect the package contents for any damage upon receipt. 2. Adhere to all national and local electrical codes. 3. Only a qualified electrician should perform wiring. 4. Hardwire safety: Ensure all branch circuit and low voltage circuits are de-energized before making connections, and cover all access openings to UPS hardware terminals. ****Product Overview**** The Smart-UPS C is a 1000/1500 VA Tower/Rack-Mount 2U UPS available in 120 Vac/230 Vac models. The front panel features include: 1. Display 2. Bezel 3. Battery 4. Internal battery connector 5. Rear panel features (APC SmartConnect port, serial port, USB port, chassis ground screw, circuit breaker/overload protection, and outlets) ****Dimensions and Weights**** The dimensions and weights for the Tower and Rack-Mount models are: 1. SMC1000C, SMC1000IC, SMC1500C, and SMC1500ICTower: 8.6 x 6.7 x 17.3 in (219 x 171 x 439 mm), 37.5 lb / 17 kg 2. SMC1000-2UC and SMC1000I-2UC Rack-Mount: 3.4 x 17 x 16 in (86 x 432 x 409 mm), 39.3 lb / 17.8 kg 3. SMC1500-2UC and SMC1500I-2UC Rack-Mount: 3.4 x 17 x 18.8 in (86 x 432 x 477 mm), 55.8 lb / 25.3 kg ****Installation**** Refer to the Installation Guide for detailed instructions on installing your UPS. Status Indicators Display panel features include VA indicators for 1000/1500, su0740c and su0740d, as well as LED lights displaying On Line/On Battery, POWER ON/OFF, MENU, MUTE/ENTER, and Site Wiring Fault/System Error. The Power-On status indicates that the UPS is providing AC power to connected equipment. The Display menu provides information on front panel buttons and icons. The Status LED displays various messages, including Overload, Event counter, In, Out, Load, and System Error Detected, which requires referring to the "System Errors and Message Codes" section for resolution. Audible Alarms are available on 230 Vac models, with termination of alarms occurring when the error message is identified on the display. The Display menu allows users to select options such as Firmware Upgrade, Output Voltage Setting, Energy Save Mode, Communication Protocol, and SmartConnect Product Key. Troubleshooting sections provide information on common problems and possible causes, along with solutions for issues such as UPS not turning on or displaying site wiring errors. Additionally, the manual provides guidance on battery replacement and recycling. Battery life is highly dependent on temperature and use. The Smart-UPS models come with a predictive battery replacement date indication and automatic self-tests to help identify when to replace batteries. It's recommended to proactively replace batteries to maintain the highest availability. Schneider Electric offers a limited factory warranty of two years from the date of purchase, covering defects in materials and workmanship. However, this warranty does not cover repair or replacement of defective products, which may extend the original warranty period. For technical support, Schneider Electric provides worldwide customer support at no charge through various channels. These include: - Visiting the APC by Schneider Electric website to access documents in the APC by Schneider Electric Knowledge Base and submit customer support requests. - Connecting to localized APC by Schneider Electric web sites for specific countries, each providing customer support information. To find assistance for your APC product, you can refer to our comprehensive Knowledge Base or utilize e-support services. For immediate help, contact the APC Customer Support Center via phone or email. If you're looking for region-specific support, visit our website at apc.com/support/contact for local center details. Your sales representative or distributor from which you purchased your APC product can also provide information on how to access local customer care. Some of our products meet ENERGY STAR qualifications. To learn more about the energy efficiency features of your specific model, please visit apc.com/company/us/en/sustainability/energy-efficiency/. Note: This content is copyrighted by APC by Schneider Electric in 2017. The trademarks APC, Smart-UPS, and SmartConnect are owned by Schneider Electric Industries S.A.S. or its affiliated companies. Other logos and names belong to their respective owners.

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