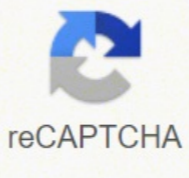


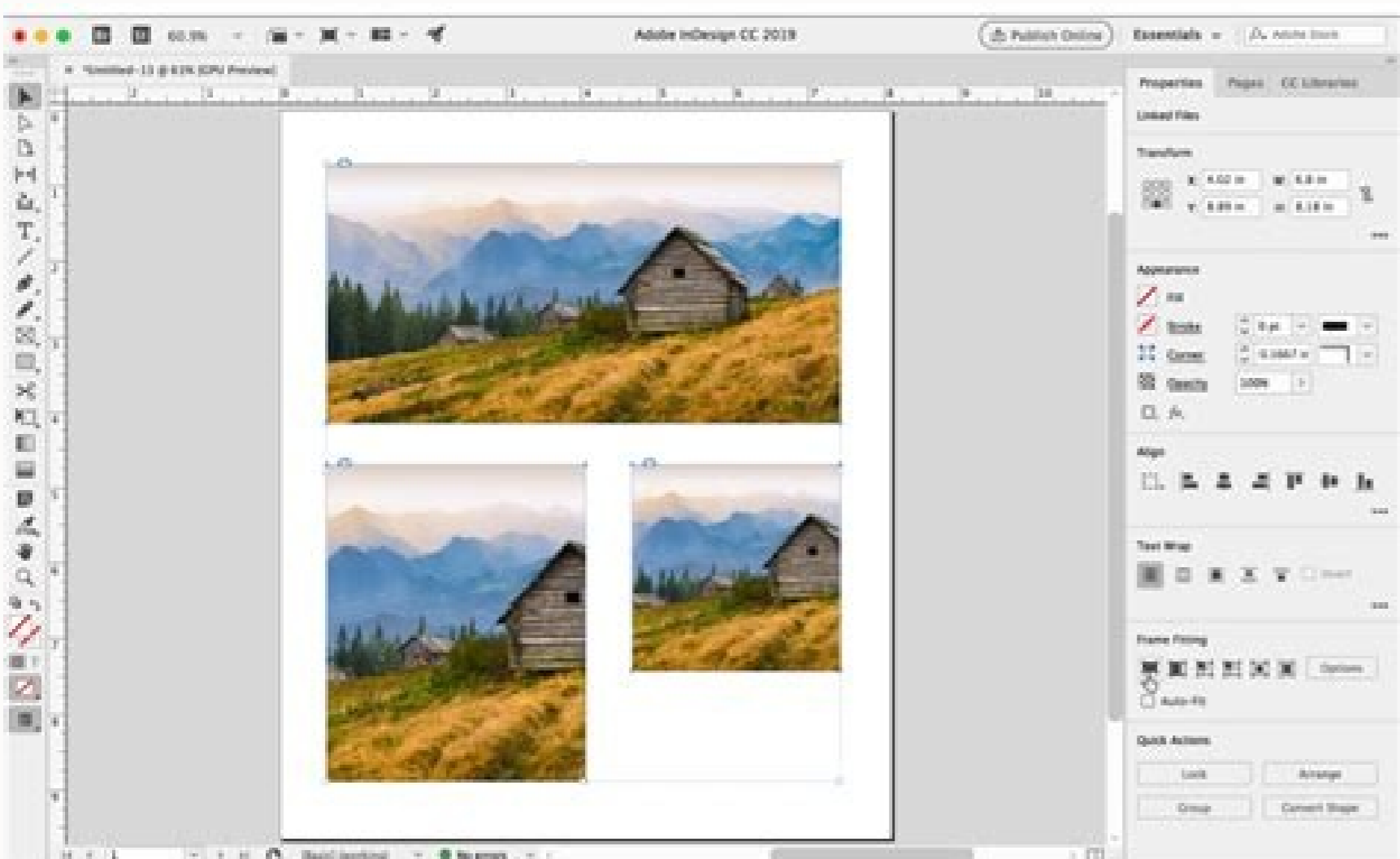
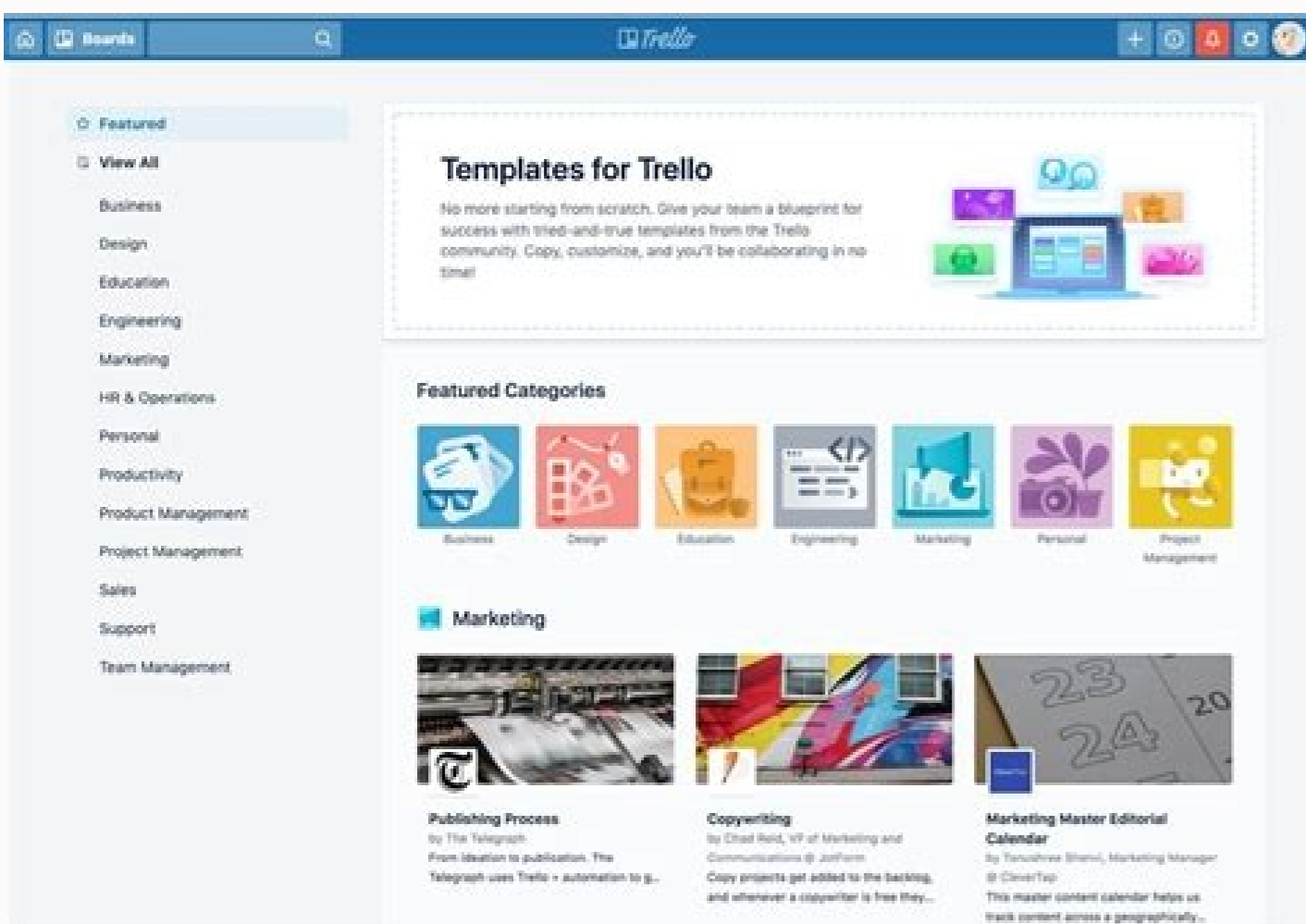
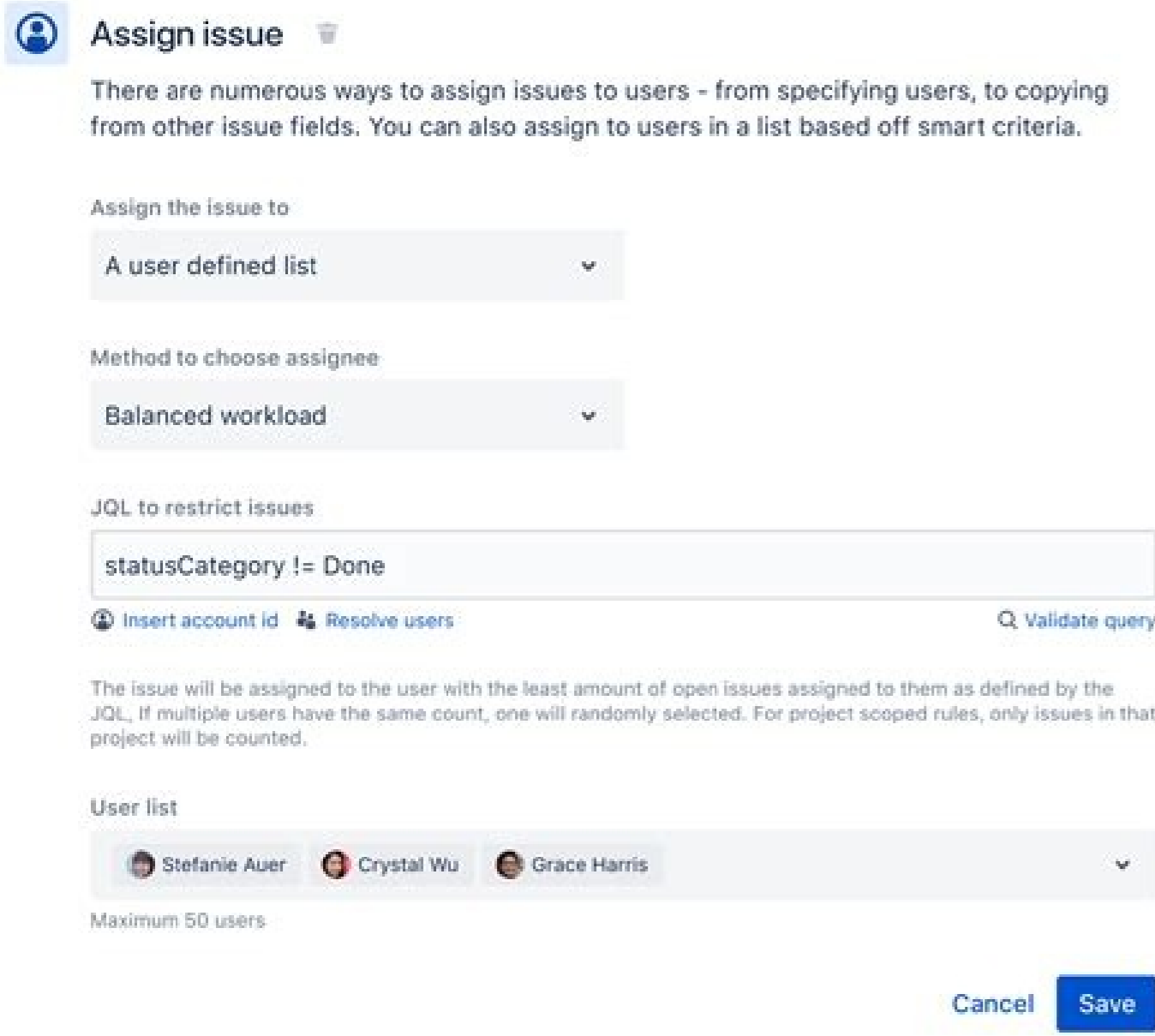


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Jira tasks reporter



Modify Reporter Scheme In Jira, navigate to the Issues section. I need to edit that. Please be aware that this material is provided for your information only and that you use it at your own risk. Also, please be aware that customizations done by directly modifying files are not included in the upgrade process. For more information, see this article from Atlassian support: [Managing project permissions. How can I do that?](#) To answer "why" (as Fazila covered everything else I'd say), it's a bit of history. Originally, when Jira was first written, when people raise issues, Reporter is the field in which you capture who is doing it. There was no concept of a creator - if you reported it, you created it. But, people started using Jira as a help-desk, and automating stuff that created issues using accounts that were not the reporter to raise things for people. Atlassian quickly added a function that made this a bit more friendly - you would "report" an issue, but be able to do it for someone else by using "modify reporter", which was something you might not want to let everyone do. But in those cases, a lot of people still needed to see who had put the issue in. Hence the creator field got added. Ask the community Jira users are not able to change the reporter of an issue even when the users have the right permissions on the project. Environment: Jira Cloud. Diagnosis: The Reporter field shows up correctly on issue view screen. User has the "Modify Reporter" permission based on the project permission scheme. The "Edit issue" screen for the impacted Issue Type does not contain the Reporter field. The Jira "View issue" screen uses the "Edit issue" screen configuration to make fields available for inline edits. You should then see a list of fields within the selected project. If a field is not present on the "Edit issue" screen configuration then the field will not be available for inline edit even when the user has the right permissions to edit the field. Solution: Add the "Reporter" field on the "Edit issue" screen configuration. (if the field is in your screen) The default value will be the person who is creating the issue. This makes it possible to create an issue for someone else so that they can easily see the progress, but there is still some traceability on who created it. Regards Dave. Related content: The Atlassian Community is here for you. There are two reasons behind this: The permission itself is used in fairly sophisticated scenarios. The implementation of this permission is potentially dangerous. Depending on your Jira version, the interface may differ slightly. Ask the community. The information in this page relates to customizations in JIRA. Hi @Karim Belhadj The Creator is the person who created the issue. The Reporter is a field that you can set during the creation of the issue. Last modified on Jun 16, 2021. Related content: Powered by Confluence and Scroll Viewport. For more information, see this article from Atlassian support: [Manage issue screens. Answer](#) There are two common cases when this might occur: The Modify Reporter scheme has not been given proper permissions to Administrators. The Reporter field not being included in the screen of the project type that you're selecting when creating an issue. Click Screens. Am I doing something wrong? This will give you a full list of available Projects. How to change the reporter for an issue? You must do this for every 'Screen' for the projects that you use. Find Modify Reporter and check the project role. For example, it is possible to put your Jira instance in an infinite loop by mapping this permission to the Create Issue function. The only option to change to is Anonymous. I created a project and selected project lead, but when I got to issues I see they have a totally other person as a reporter. Related content: The Atlassian Community is here for you. Follow the instructions below to confirm both of these variables. Screen (Project type) In Jira, navigate to the Issues section. I create a lot of issues for my customers...when I do, I am the default reporter and often times I forget to update to the actual customer before finishing the creation. I want to change the Reporter afterwards. I have setup my screens so that the Reporter field is available in all of my workflows but when I select the reporter field on any subsequent screen, it cannot find my customer name...I thought I figured it out while I was writing this up since I don't have an organization set for this issue, but I set the organization and it still won't find my customers names. It only lets me select Anonymous. After an issue is created, I'm unable to change to a different user. Purpose: Some Jira configurations have a use-case where they want a user to only see projects where they can report issues in. Administrators and any other type of role you've allocated to your team must be listed. Log in or Sign up to answer Why does the reporter change when a new issue is created from the Jira integration? Click Permission schemes, and go to the scheme you're primarily using, for example, Default Permission Scheme. Last modified on Apr 26, 2021. Related content: Powered by Confluence and Scroll Viewport. Consequently, Atlassian Support cannot guarantee to provide any support for the steps described on this page as customizations are not covered under Atlassian Support Offerings. Normally when you add the Current Reporter group to the Browse Project permission of one project, this project instantly becomes visible to all users (via the project table portlet), even if they are unable to report an issue in that project or not. This guide is for those who want a user to only see issues they've reported and also not see any projects that are irrelevant to them (i.e. where they are unable to create issues). Solution: This can also be configured in Jira Service Management as per Getting started with Jira Service Management and is now the recommended method of doing this. Edit the \$JIRA_INSTALL/atlassian-jira/WEB-INF/classes/permission-types.xml to uncomment the below XML. When using this special permission, users will only see projects where they have create permission, and issues within that project where they are the reporter. Restart Jira. You should see the Reporter (show only projects with create permission) option added to the Add New Permission page (Managing project permissions), as per the screenshot below. This is different to the original Reporter permission. This permission is deliberately commented out of the permission-types.xml file to ensure that only advanced Jira administrators are able to access it. To confirm whether the reporter field is definitely included within the appropriate screen, click Configure. These modifications will need to be reapplied manually on the upgraded instance. If you don't see the reporter field in this list, add it in from the bottom of the list.

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