

I'm not a robot



























Archive View Return to standard view O.P. We have a rack with shelves underneath the TV panel, and I'm trying to determine what will fit to replace an old Mystar box.Anyone tell me the physical height of these units?I know the iQ5 has an external HDD, so an overall height of the iQ5 box combo stacked would be appreciated (or depending on the width of each, maybe they can be placed side by side).I've had quite a hunt around for this info including this link and asking support but no luck: Unimax88 writes...Anyone tell me the physical height of these units?IQ5 7cm high and about 23cm wide O.P. Many thanks anyone with an iQ4 overall height? Unimax88 writes...Many thanks anyone with an iQ4 overall height?IQ4 32.5cm wide about 7.5cm/8cm high its somewhere in that height but its under 6cm O.P. Thanks folks much appreciated. Archive View Return to standard view Archive View Return to standard view O.P. I have a Foxtel iQ4 box which connects to my home WiFi and a few weeks ago I started getting an error message (F1078) when I turn my TV on for the first time each day. If I've left the Foxtel on a sports channel (Fox Footy, ESPN etc) from the previous night, when I turn the TV on, I get the error message that says 'I'm not subscribed to the Sports HD package, even though I am. All I need to do is change to another channel, then go back to the sports channel and it works fine, but it's becoming annoying and I shouldn't need to do it.Has anyone had the same issue and if so, how did you resolve it? I'm tried using the online chat feature but I was 20th in the queue the other day and then it dropped out when I was 4th and today I started at 30th in the queue (21st now) and I don't trust that I won't get kicked out again before I get to chat with someone.I've restarted the iQ4 box and also done a complete reset and neither has fixed it. Why don't you turn off your iQ4 box when you've finished watching it?Do you receive your Foxtel channels via satellite or internet? O.P. friesland writes...Why don't you turn off your iQ4 box when you've finished watching it?I have always been told by Foxtel to leave it on so that it can have updates installed overnight so I've just always left it on. I haven't tried turning it off overnight to see if the playback error messages appears the next day but I'll try that tonight.I get the channels via the internet (through my home WiFi). Ogg Monster writes...I have always been told by Foxtel to leave it on so that it can have updates installed overnight so I've just always left it on.They mean leave the box on in standby mode (i.e. don't switch it off at the power point). Updates get installed regardless of whether the box is "on" or in "standby mode".I get the channels via the internet (through my home WiFi).If your box is on all the time then you will be chewing through your internet bandwidth. I hope you're on an unlimited plan. But regardless, some devices have issues if you stream for too long sounds like your iQ4 box doesn't like it. O.P. friesland writes...They mean leave the box on in standby modeOk, thanks. I didn't realise that some devices have issues if you stream for too longAlso good to know, thanks!I do have an unlimited internet plan but I'll start turning it off overnight and see if that stops the problem. I've always had a satellite Foxtel connection until a couple of months ago when I moved to a rental that doesn't have a satellite and I don't want to pay several hundred dollars to have one installed when I might not be living here very long. Archive View Return to standard view Archive View Return to standard view O.P. I have had Foxtel Go using Chrome on my PC, for over 3 years, no problems. But this morning I got "You don't have permission to access " on this server."Plus trying to access the account, to check if maybe the allowed 5 devices, had been exceeded, brought up the same messageTried Googling to no avail.Anybody got an idea how to sort this?Thanks Blindpete writes...I have had Foxtel Go using Chrome on my PC, for over 3 years, no problems. But this morning I got "You don't have permission to access " on this server."It is working fine for me no issues. Watching NRL360 now on my laptop.Try to clear out your cookies. Blindpete writes..." See that last slash? Try removing it? Blindpete writes...Anybody got an idea how to sort this?Is the date & time on your computer showing the current time & date? I have this error can't seem to fix it.... tried everything I think it's time to go buy myself a router that supports openvpn I think there's something you may not have noticed. The error states "http" instead of "https".All of my users get that error message, but we go through a proxy. I don't care because they shouldn't be streaming foxtel. Blindpete writes..." does it work if you change the url from http:// to https:// jimmyjamesjimmy writes...does it work if you device the url from http:// to URL typed is httpsThis is most likely what people get when they come across this issue:Request URL: Method: GETStatus Code: 403 ForbiddenRemote Address: \*\*\*\*\*Referrer Policy: strict-origin-when-cross-origin 6MJ writes...The URL typed is httpsif that's the case then this is usually a time sync issue on the device, missing OS updates or an issue with the router. If you switch a device to use 4G instead of your home connection and it works, sounds like Foxtel may have marked your IP address as bad and placed it onto a blacklist. Archive View Return to standard view Cheech74 writes...I currently have IQ2 and irrespective of FTA or Foxtel channels can record 2 simultaneously and watch 3rd. Is this the case /will this be the case with IQ4 / IQ5 (Sat & IP)??This link explains it: short story is IQ4 can record three Foxtel channels at once using the satellite and watch 4th live I would assume this is the same using IP mode but I haven't tried this yet.IQ5 can only record two Foxtel channels at once whilst watching 3rd live same specs as the iq2.If the FTA channel is received via the antenna connection then you can record one and watch a second one live on either box. This is not including the Foxtel version of the FTA channels ie 100,102,104,110 as they come in via satellite feed.To access the HD FTA channels you have to have a antenna hooked up to the box and say you wanted to record 202(ABC HD and 209(9HD) at the same time it cant do it.Now if your current box is a IQ2 cable box the FTA HD channels come through the cable so yes you would of been able to record 3 at the same time as its a Foxtel feed of channel.Its a bit confusing to explain maybe someone else can explain it a bit clearer then I can. Archive View Return to standard view O.P. Im after a TV that has a built in Foxtel Go app. I know the LG has but I cant find one on a Panasonic, Sony or a Samsung. Ive had to buy a Chromecast to get the Foxtel Go app on my Sony and Samsung TVs and just want a built in native Go app.Any suggestions please? Sony's that have Google TV as the OS (like the X90J) have the Foxtel app on them. A CCwGTV could be used for any TV that doesn't have the app, although that's another remote. ddr71 writes...Any suggestions please?Supported devices following Smart TVs and streaming devices are compatible with the Foxtel app:DeviceYearPlatformSamsung Smart TV2017 or higherTizen 3.0 or aboveLG Smart TV2017 2021webOS 3.5 or aboveSony Android TV2015 or higherAndroid TV Nougat 7.0 or aboveTCL Android TV2017 or higherAndroid TV Nougat 7.0 or aboveNvidia Shield TVAllAndroid TV Nougat 7.0 or abovePlayStation 4AllAllHisense Smart TV2019 or higherHisense VIDAA OSGoogle Nest Hub2018 or higherGoogle CastApologies for the bad formatting, not easy on a mobile device... O.P. It's so confusing.I've bought 2 new TV's within the last few months, a Samsung UA32T5300 and a Sony KD43X80J and neither have the Foxtel Go app in their app stores or on the TV as a default. So I've had to buy a Chromecast for both TV's just to get the Go app.I need to buy a TV for my elderly parents and don't want to confuse them with a Chromecast so I'm looking for one which will have the Go app either already installed or in the App store so I can download it. Can anyone suggest a TV between 40 and 50 inches that may suit me. Up to around \$1500 thanks so much. Archive View Return to standard view 4 years on... Just wanted to add a thank-you!Bought this house a couple years ago, and I'm about to get the roof revamped, so decided to tackle the dish.Unbolted the section that sticks out into the focal point of the dish, then just had to cut a bunch of zip-ties holding the cables to the dish bracket, then loosen a few more bolts to get the dish off the post holding it to the roof.Cheers. Page 2 frumpybiscuit writes...Does anyone know if the device itself has any special requirements to disconnect (e.g. is it connected to power)? Or can it simply be unplugged and removed?Simply unplug and remove. You can place the satellite cabling on the roof back into the ceiling cavity (handy for potential use later) or just cut it. You can simply remove the dish, obviously if the dish installation had any roof penetrations, you'll need to seal the holes.Instead of the house, simply disconnect the wires from the wall plate. Archive View Return to standard view O.P. Hello, This is my first post. I have three Foxtel Now Boxes and after resetting all of them they won't connect to the internet. I keep receiving the message, "Network failed to connect. "I have tried to connect via ethernet cable to no avail and also via hotspotting on my mobile, which didn't work either. I contacted Foxtel a number of times and eventually had my query escalated to the technical team. Their assessment was that it was a hardware failure which seems unlikely. Has anyone experienced the same thing with their box? I thought Foxtel stopped supporting the Foxtel now box. O.P. That is possibly correct. However, all my boxes were still working one of them as recently as yesterday up until I reset them. Do you think the discontinued support perhaps kicked in once I reset them? Paulie68 writes...Do you think the discontinued support perhaps kicked in once I reset them? wouldn't think so. While Foxtel no longer supports the box, I think the boxes should still work as intended, as the Foxtel Now services is still operating as far as I know. However, you can no longer access the site. O.P. That would have been my guess. Which leaves me trying to work out why the boxes suddenly won't connect to the internet. I have obviously googled the issue and have found nothing so I can't get into system settings because I can't get past the screen where it tries to connect to the internet, which is the second screen when you reboot after pairing the remote. That's as far as it gets. Foxtel claim to have no knowledge of why this is happening which is hard to understand, given it has happened to all three of my boxes after resetting them. I also have a Telstra TV box which is now default but it still turns on and connects to the internet. Hii,I have the same problem today, after I factory reset cannot connect to wifi at all,did you find any way to fix it? I got a Foxtel Now box, and it is still working. I'm having the same issue. I doubt all our network hardware failed at the same time, seems like some block.Does anyone have a backed up or dumped firmware from a working box with android debugging enabled?I got access to the recovery mode on the box and you can update from USB.Any help would be greatly appreciated... O.P. No, not yet. I have tried hot spotting from a mobile, took it to another room and connected it to another TV, plugged an ethernet cable in, nothing works. O.P. Don't factory reset it, would be my advice. If we can get a stock firmware dump with usb debugging enabled, I think it can be brought back to life. I agree. I think factory reset blocks it.If anyone can get their hands on firmware for a working one, I can do some testing. Paulie68 writes...Don't factory reset it, would be my advice.Nope, reboot if possible otherwise to unplug the power and wait a minute or two to plug it on.Yep, I'm having the exact same issue as I purchased a second hand one and they reset it and when I try to set up, I cant connect to wifi or hotspot on my phone.Foxtel have escalated my issue and I can see you did that too, did they happen to fix it for you? O.P. No, they did not fix it and the person I spoke to dismissed it as a hardware failure which, it would appear, it is not. I have three all not connecting after a reset which suggests to me that they have been disabled remotely. Perhaps you could mention to Foxtel that multiple people are experiencing this issue? Hey,So someone called me last weekend and yes nothing they can do. Essentially foxtel have stopped the device from being used. If it hasn't been reset it will still work but once reset it will not allow anyone to connect to wifi.I had purchased one secondhand on eBay which is why I was frustrated as they reset it not knowing.Luckily eBay refunded my money back for it but I still see others trying to sell and Im wondering if they have reset as it wont work if they have. O.P. That's a real shame. Apart from streaming I also used it for casting audio as it has a digital audio out. None of my other streaming devices have that, only HDMI. Can confirm that the box no longer works if you do not have a current foxtel account.Tried to activate with a 10 ten day free trial but was informed that the box had already had a free trial ( correct about four? years ago) . Now not able to get past the log in page. Tried a factory reset but same problem.Able to use the 10 day free trial on my Sony smart TV but not impressed with what's on offer.Shame as it was used by an elderly neighbour who watched Optus sport, via Kodi. Optus Sport app stopped working a while back as the box's Android level was below that required.Bought her a Amazon Firestick 4K for \$49 and sideloaded Kodi . She's happy as she finds it much easier to use. Pty about the wall to wall Amazon advertising.Another box bites the dust. Archive View Return to standard view Archive View Return to standard view O.P. Is it possible to install the Foxtel Go app on a Firestick? Yes but you'll have to sideload it. Needs to be the android tv version rather than the mobile version of the app.Also, you must have multi-screen enabled on your account for it to work, which is super annoying. O.P. Ok, where do you get it? I tried getting the android version from the play store with downloader but I get an error and cant download it. I've installed the older version 1.6.3 and this doesn't require multi-screen and lets you register 5 devices. Really? I wasn't able to login with it. ( I downloaded the 1.7.0 version from above site and it works fine on my firestick. However I don't know if it required multi screen enabled. Worked like any other app I use, anyone tried this with the new firesticks? not letting me run 1.6.3 (Update 1.7.0 works on new firesticks) I am just wondering if Foxtel Go can be installed and works on Fire TV Stick 4K Max? Archive View Return to standard view Today, to my great dismay, I discovered that Foxtel has abruptly ceased broadcasting BBC News, BBC First, and BBC Earth. This sudden change has caused significant inconvenience and disappointment. After many years of subscription, I just got off the phone with Foxtel and confirmed the service disconnection. The retention team was quite nice and understanding and offered all sorts of discounts and free add-ons, but the whole thing does not stack up anymore, especially in the current highly inflationary market.Funnily enough, the customer consultant told me on the phone that Foxtel has been bombarded with thousands of calls for complaints and cancellation requests since yesterday. How can they be so surprised? Surely, Foxtel executives know that the BBC is one of the most important news outlets in the world. There is a sub-category of Foxtel users called "news addicts." I absolutely, positively, honest-to-deity love watching the news channels, from BBC News (in primis) to Fox News and CNN, Sky News AU and UK, you name it. Working from home most of the time, I have them on my TV almost all day long in the background. They are all very good, and one of the few reasons I subscribed to Foxtel in the first place was to receive and have all news outlets in one convenient place on my TV. Sure, I also watch premiere movies and documentaries, but... Remember that Foxtel "forced" me to upgrade my plan in February and added the whole Sport package to justify price increases, which I reluctantly accepted. Note that in these so many years, I have never had the sports package. Guess what? Some people are not interested in sports at all. Period. That felt like an imposition on Foxtel's behalf.I was so nave that yesterday, I thought Foxtel was performing some maintenance/upgrade to its channels, perhaps adding HD to BBC News, CNN, and other channels now only available in SD.Instead, Foxtel has been increasing prices while decreasing its channel offer. I loved the service, but this is too much. Goodbye Foxtel!Page 2 Mr Roboto writes...I guess not enough others did either.Probably, and from what I hear, Foxtel told the BBC they would not pay anything to host the channels or the on-demand content. This was except for UKTV which has the soaps that rate well on Foxtel and whose loss would affect them. As you can see, they are launching a Foxtel British channel which will contain the rest of what they have a licence for shoved into a channel that makes it look like they have British content. Expect this to be a bit like the original Arena channels when it launched in the mid-90s. It was quite a British TV flavoured before becoming garbage US really shows wall to wall for daytime labotomy patients.What they are also not telling everyone is that they are losing all the lifestyle BBC content. Anything BBC, expect this all to emerge on Britbox and free to air, which will get a nice boost. One can also go to Fetch for the BBC Earth, News and Drama shows. The first run content will probably appear on Britbox first.Foxtel was once a premium service with content in depth. It had enough of everything to make it worth the cost. It isn't that anymore and they know it. If they lose HBO because HBO create Max, it will be a further decline. I expect they'll lose HBO, but do a deal to show the shows on the Foxtel network and probably include the HBO Max app and content bundled. Hubbl users will be able to bundle and save money. As this develops, Foxtel will become a collection of streaming apps bundled together with live channels of content from these apps licenced to show just on the satellite network. LookingforGuidance writes...I am thinking of cancelling FoxTel and signing up for Kayo. Will I still get Free to Air channels on my TV?You should via the TV and the antenna.To access apps, you will need a Smart TV. In some cases, if you are keeping the Foxtel box, things can happen.I used Foxtel Now and had the Foxtel Now Box I bought from a retail appliance outlet. I had loaded the Kayo App on the Foxtel Now Box, however after cancelling the Foxtel Now account sometime later, overnight the Kayo App was removed from the Foxtel Now Box and when I tried to reinstall the app, I kept getting a message telling me that the Kayo App could not be installed on the device. Page 2 LookingforGuidance writes...I am thinking of cancelling FoxTel and signing up for Kayo. Will I still get Free to Air channels on my TV?You should via the TV and the antenna.To access apps, you will need a Smart TV. In some cases, if you are keeping the Foxtel box, things can happen.I used Foxtel Now and had the Foxtel Now Box I bought from a retail appliance outlet. I had loaded the Kayo App on the Foxtel Now Box, however after cancelling the Foxtel Now account sometime later, overnight the Kayo App was removed from the Foxtel Now Box and when I tried to reinstall the app, I kept getting a message telling me that the Kayo App could not be installed on the device.

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