I'm not a robot

We all like knowing where our packages are, right? Thats why we use the USPS tracking system. Its like a map for our mail, showing us where it is and when it might arrive. But what if it suddenly USPS tracking stops updating? Its a bit worrying, isnt it? You might start thinking if your package got lost or if something went wrong. That tracking number is very important if you want to know the whereabouts of your package, and that is the only package identification in the USPS system. In this article, well discuss why USPS tracking is not updating and what you can do about it. So, if youre wondering where your package is, keep reading! Key Takeaways: USPS tracking wont update due to weather conditions, delays in transit, or technical glitches. The tracking updates usually take place every 24-48 hours. If theres no tracking update for several days, its a good idea to call customer support and ask about your package. You can contact USPS customer service either by phone at 1-800-ASK-USPS or via email provided on their website. USPS Tracking might not update for several reasons, including delay in transit, package not getting scanned, or technical issues. Packages are often still on their way, even if theres a problem in tracking updates. The USPS system, covering countless packages daily, can sometimes experience issues. Maybe the package hasnt been scanned, or its en route and hasnt reached the next USPS facility. External factors such as severe weather can affect delivery speeds and update timings. On rare occasions, technical glitches may lead to update lags. Its always good to keep an eye out, and if the lag persists, reaching out to USPS customer service can provide more clarity. There are several reasons why the USPS tracking system might not be reflecting recent updates. Lets talk about the potential causes: Your package might still be in transit and hasnt reached the next scanning spot yet. This is especially common for long-distance or international shipments, which have more extended transit times. The USPS can face challenges like staff shortages or high package volume, especially during peak times like the holidays. Such issues can cause delays in scanning and updating. The USPS tracking system might occasionally face technical issues that prevent immediate updates. These are usually temporary and get resolved quickly. Apart from the weather, other external occurrences, like road blockages or local disturbances, can interrupt the packages journey and its tracking updates. International shipments require additional processing and checks, especially at customs. This can cause a temporary lag in updates. There can be unexpected slowdowns within the USPS facilities for reasons like equipment malfunctions or processing backlogs. USPS, in its standard operations, updates tracking at several key points. At each checkpoint, the packages tracking gets updated. In most cases, the tracking updates take place every 24 hours if your package is traveling long distances and will be sent to multiple facilities before being delivered to you. It can feel as if your package is stuck, but this is often due to delayed updates in the tracking system. If the status stays for an extended period, its a good idea to contact customer care. USPS updates the tracking details every 24-48 hours. You will usually get an update at each phase of the delivery This initial scan marks the packages entry into the USPS delivery network and will be starting its journey. This is the first tracking update that you will receive. As the package moves through different facilities, hubs, and post offices, its scanned during each transition. Before the package is out for its final delivery, a scan is done, signaling that its on its way to you. You will usually receive the package in a few hours after this notification appears. Once the package reaches its destination, a final scan marks its successful delivery. In some cases, the final delivery scan is updated late due to some reasons. USPS advises customers to patiently wait for up to 3 days due to system delays and other factors influencing tracking updates.However, if theres no change after these three days or your package is overdue, its time to take action. A direct approach is to contact USPS Customer Service at 1-800-ASK-USPS. Keep your tracking number close by when you call, ensuring a smooth process. Generally, USPS aims to provide an update or solution within 24-48 hours of your inquiry. If youre more comfortable with written communication, drop an email to the address available on the USPS website. You can also visit your nearest post office for information about your package. Just remember to bring along your tracking number, as its essential for locating specific package details. If your USPS package has not been scanned within 24 hours of being dropped off, you can contact USPS customer service to inquire. Yes, A USPS package can be delivered without being scanned. However, it happens during holidays, but It has to be scanned at least one time to be delivered. USPS tracking may not update because the package has not been scanned or the USPS tracking information is delayed. The tracking status would change when it gets scanned in the next facility. USPS tracking may be stuck because the package is being processed or the tracking information is not yet updated. However, there could be many reasons, such as severe weather, mail volume, holidays, etc. If you feel that your package is stuck and tracking is not updating, contact the support team to know the latest updates. Can USPS Take 3 Days Without Update? Yes, a USPS package can go for three days without a tracking update. It might be because of the huge volume of packages or some other external factors. Yes, your package can be delivered, but not updated. This is rare, but it can happen if there is a delay in the tracking information being updated due to weather, mail volume, etc. USPS cannot provide details on your packages delivery status via this website. Check your tracking number or contact the customer service for more information. USPS tracking might not update due to various reasons like still in transit, weather conditions, etc., but your package might be moving as usual. However, USPS usually updates tracking every 24 hours, and for packages coming from long distances, you might receive multiple tracking updates on the same day. If you wait a day or two, the updates usually start again. If your tracking still doesnt show any progress after five business days, contact customer service at 1-800-ASK-USPS, or you can also contact them through email. In most cases, you dont need to worry about the tracking updates, and USPS will deliver the package within the expected time. There are a few potential reasons why USPS may not update tracking information:1. Delays in scanning: Sometimes, packages may not be scanned at every point in the shipping process, leading to gaps in tracking updates.2. Technical issues: USPS tracking systems may experience technical glitches or errors that prevent accurate tracking updates.3. Human error: In some cases, USPS employees may forget to scan a package or make a mistake when entering tracking information.4. Limited tracking for certain services: Some USPS shipping services may not offer comprehensive tracking updates, leading to less frequent or detailed tracking information.Overall, the lack of tracking updates from USPS can be attributed to a combination of operational, technical, and human factors. Last updated 2 months ago. Our resources are updated regularly but please keep in mind that links, programs, policies, and contact information do change. Several factors can contribute to a lack of updates in the USPS tracking system. Understanding these common reasons can help manage expectations and guide your next steps. Like any complex digital infrastructure, the USPS tracking system can experience temporary technical glitches or outages. These issues might stem from server maintenance, software updates, or unforeseen errors within the system itself. During peak shipping seasons, such as the holidays or major sales events, the sheer volume of packages being processed and tracked can overwhelm the system. This increased load can lead to delays in updating tracking information or even temporary disruptions in the service. Similar to how a busy website might load slowly, the USPS tracking system can become less responsive when dealing with an exceptionally high volume of requests and data. While these technical difficulties are usually temporary, they can cause a period where tracking information appears stagnant. The postal service experiences significant fluctuations in mail volume throughout the year. Holidays like Christmas, Thanksgiving, and major retail events like Black Friday result in a massive surge in packages entering the USPS network. This dramatic increase in volume can strain the systems capacity, leading to processing delays at various USPS facilities, including sorting centers and distribution hubs. The scanning of packages, which triggers tracking updates, might be delayed as postal workers and automated systems work to manage the influx of mail. Backlogs can form, and packages might sit at a particular facility for longer than usual before being scanned again, resulting in periods without tracking updates. Its a cyclical challenge that USPS faces annually, and while they often hire seasonal workers to help manage the load, delays in tracking are still common during these peak times. External factors such as severe weather conditions and natural disasters can significantly impact postal operations and tracking of mail. Events like hurricanes, blizzards, floods, and extreme temperatures can disrupt transportation networks, making it difficult for mail carriers to move packages between facilities and to their final destinations. When weather conditions are hazardous, USPS prioritizes employee safety, which can lead to temporary suspension of services in affected areas. These disruptions not only delay the physical movement of mail but also the scanning process that updates tracking information. A package might be held at a facility awaiting the reopening of roads or the resumption of air travel, during which time its tracking status might not change. Users should be aware of potential weather-related delays, especially if the origin or destination of their package is experiencing adverse conditions, by checking the USPS Service Alerts page. Despite increasing automation in USPS facilities, the processing and handling of millions of packages daily still involve a significant human element. At various stages of the journey, from initial acceptance to sorting and final delivery, packages are scanned to update their tracking status. However, errors can occur. A package might be missed during a routine scan due to human oversight, a damaged barcode that the scanner cannot read, or the fast pace of high-speed sorting machines occasionally failing to register a package. Additionally, incorrect data entry or other processing errors can disrupt the flow of tracking updates. While USPS strives for accuracy, the sheer volume of mail and the complexity of the logistics involved mean that occasional missed scans are inevitable. These missed scans dont necessarily mean the package isnt moving, but they will result in a lack of updates in the tracking information. For packages crossing international borders, the tracking process becomes more intricate and often involves periods with limited updates. Once a package leaves the US and enters the destination country, it is typically handed over to the local postal service. The tracking visibility might then depend on the tracking system of that particular postal service and whether they share data with USPS. Furthermore, international shipments must go through customs clearance procedures in the destination country. This process can involve inspections, paperwork, and the payment of duties or taxes, all of which can take time and may not be immediately reflected in the initial USPS tracking information. Delays at customs are not uncommon and can result in extended periods without tracking updates. Senders and recipients of international packages should anticipate potentially longer intervals between tracking updates compared to domestic shipments. From time to time, USPS implements new operational procedures or adopts new technologies to improve efficiency and service quality. These changes can involve modifications to sorting processes, transportation methods, or even updates to the tracking system itself. During the initial phases of implementing such changes, there might be temporary disruptions or inconsistencies in tracking updates as staff adapt to the new systems and processes. For example, the introduction of new sorting equipment might lead to a brief period where scanning accuracy is affected until the system is fully calibrated and the staff are proficient in its use. These periods of adjustment are usually temporary, but they can contribute to instances where tracking information is not updating as expected. The shipping label is crucial for the accurate processing and tracking of a package. If the label is damaged, smudged, or contains incorrect or incomplete address information, it can significantly hinder the packages journey through the USPS network and affect tracking updates. Damaged barcodes might not be scannable, preventing tracking information from being recorded at various checkpoints. Incorrect addresses can lead to misrouting, causing delays and a lack of updates as the package is sent on an unintended detour. Similarly, missing information like a zip code digit or an illegible address can prevent automated sorting machines from correctly processing the package. See also How USPS Tracking Works: The Tech Behind ItSenders should always double-check the accuracy and legibility of the shipping label before sending a package to ensure smooth processing and tracking. In some instances, the reason for no tracking updates might be that the package has already reached its destination and been delivered, but the final delivery scan was not properly recorded. This can happen due to various reasons, such as the mail carrier being pressed for time during a busy delivery day and forgetting to scan the package upon arrival. During peak seasons, to expedite deliveries, USPS might sometimes instruct carriers to prioritize getting packages to customers over ensuring every single scan is captured. While the lack of a final Delivered status can be concerning for the recipient, it doesnt always mean the package is lost or still in transit. Its worth checking with the recipient or looking around the delivery location to see if the package has arrived even without a tracking update. When your USPS tracking number is working, youll encounter various statuses that indicate the progress of your package. Understanding these statuses can provide valuable context when your tracking seems delayed. Accepted: USPS has received your package and it has been officially entered into their system. You might also see Origin Accepted, meaning the package is present at the initial sorting hub. USPS in Possession of Item: A USPS postal worker has picked up your package from the sender. Accepted at USPS Facility: Your package has arrived at a USPS processing hub. In Transit: Your mailer is on the move within the USPS network, heading towards its final destination. It has left its current USPS facility and is on its way to the next sorting or distribution center. Seeing USPS in transit to next facility is generally a positive sign and a normal part of the shipping process. This status can last anywhere from a few hours to a couple of days, especially for long-distance shipments. Out for Delivery: Your envelope or parcel has reached your local post office and is on its way to your doorstep with a mail carrier. Delivery Attempted: The mail carrier tried to deliver your package but was unable to for some reason. Common reasons include no authorized recipient available, no secure location to leave the package, or a blocked receptacle. Held at Post Office: Your package is being held at the local post office, usually because a delivery attempt was made and the package needs to be picked up by the recipient. Alert: There is an issue with the delivery, such as an incorrect address or an inability to access the delivery location. You might also see specific alerts like Awaiting Delivery Scan or Unable to Deliver Problems with Address. Return to Sender: The package is being sent back to the original sender. Common reasons include No Such Number, Insufficient Address, or Moved, Left No Address. Label Created, Not Yet in System: The shipping label has been created, but USPS has not yet received the package or scanned it into their system. You might also see USPS Awaiting Item for a short period after the label is created. Understanding these different tracking statuses can help you interpret the information you receive and determine if a lack of updates is truly a cause for concern or simply a part of the normal transit process. When you find yourself in the frustrating situation of your USPS tracking not updating, there are several steps you can take to investigate and potentially resolve the issue. Double-Check Your Tracking Number: Ensure you have entered the correct tracking number on the USPS website or in the mobile app. A simple typo can lead to the system not recognizing the number or displaying incorrect information. Verify the tracking number against your shipping confirmation email or the receipt from the post office. Exercise Patience: Understanding Update Frequency: USPS typically updates tracking information every 24 hours. In some cases, especially during busy periods or when a package is in transit between facilities, it might take up to 48-72 hours for a new update to appear. Some sources even suggest waiting up to 5 days depending on the circumstances. If it has been less than a day since the last update, or if the estimated delivery date hasnt yet passed, the most effective first step is often simply to wait and allow the system time to update. Its also advisable to wait at least 24 hours, and perhaps another 24 hours after the initially expected delivery time, before taking further action. Refresh and Try Again: Technical Troubleshooting: If you suspect a temporary glitch, try refreshing the tracking page on the USPS website or closing and reopening the mobile app. Sometimes, technical hiccups can prevent the latest information from displaying correctly. You can also try accessing the tracking information through a different device, such as a computer instead of a phone, or vice versa. Additionally, clearing your internet browsers cache and cookies can sometimes resolve website performance issues that might be affecting the display of tracking information.Contact USPS Customer Service: If it has been more than 48 hours without a tracking update, or if the estimated delivery date has passed and you havent received your package, reach out to USPS customer service. They can provide more detailed information about your packages status and potentially initiate a search if necessary.Main customer service number: 1-800-ASK-USPS (1-800-275-8777)Dedicated tracking support line: 1-800-222-1811Be prepared to provide your tracking number and details about your package. To navigate the automated phone system and speak to a representative, you might need to say Tracking or Package, enter your tracking number, and then say Customer Service. Visit Your Local Post Office for In-Person Assistance: If you prefer to speak with someone face-to-face, or if phone or online support hasnt yielded results, consider visiting your local post office. Bring your tracking information with you and ask to speak with a postal employee or even the post office supervisor. They might be able to provide more specific insights based on local operations and can sometimes check internal systems for additional information that isnt visible through the online tracking tool. Reach Out to the Sender for Information: If you are the recipient of the package, contact the sender to verify the shipping date and confirm that they provided you with the correct tracking number. Sometimes, a package might not have been shipped as soon as you expected, or there might have been a mix-up with the tracking number. The sender might also have additional information about the shipment or have used a shipping service with different tracking capabilities. Explore Third-Party Tracking Websites and Apps: Several third-party tracking services aggregate information from multiple carriers, including USPS. These services can sometimes provide more frequent updates or a different perspective on your packages journey compared to the official USPS tracking tool. Examples include sites like ParcelPath or other package tracking aggregators. When All Else Fails: Filing a Missing Mail Search Request: If your package hasnt been updated in several days (typically more than 7 business days after submitting an initial help request form) and you suspect it might be lost, you can file a Missing Mail Search Request with USPS. You will need to provide detailed information about the package, including the sender and recipient mailing addresses, the size and type of container or envelope used, the tracking number(s), the mailing date, a description of the contents, and any identifying pictures you might have. USPS will then launch an inquiry into the whereabouts of your package. See also What's the Heaviest Package You Can Send Via USPS? Understanding the typical flow of a USPS package and when tracking updates usually occur can help you set realistic expectations and identify when a lack of updates might be genuinely concerning. The first tracking update you typically see is Accepted or Pre-Shipment. Accepted means USPS has physically received your package and it has been scanned into their system at the initial post office or sorting facility. Pre-Shipment often indicates that the shipping label has been created, but USPS has not yet received the package from the sender. It can take up to 24-48 hours for the first tracking update to appear after the package has been shipped. Once your package leaves the initial facility, the tracking status will often update to In Transit to Next Facility. This is a normal part of the journey, indicating that your package is moving through the USPS network towards its destination. The frequency of updates while in transit can vary depending on the distance and the number of facilities the package needs to pass through. This status can last from a few hours to a couple of days, and sometimes longer for cross-country shipments. When your package reaches the local post office that serves the recipients address and is loaded onto a mail carriers vehicle for delivery, the tracking status should change to Out for Delivery. At this stage, you can typically expect delivery within a few hours. USPS also offers an Expected Delivery Window (ExD), which is a 2-hour estimated delivery timeframe, but delivery within this window is not guaranteed. The final tracking update is Delivered, which confirms that the package has arrived at its destination. However, as mentioned earlier, sometimes this final scan might be missed or delayed. To further manage expectations, its helpful to understand the typical delivery speeds and tracking availability for different USPS mail classes: Mail ClassEstimated Delivery SpeedTracking AvailabilityPriority Mail Express1-3 business daysYesPriority Mail2-3 business daysYesUSPS Ground Advantage2-5 business daysYesFirst-Class Package Service1-5 business daysYesFirst-Class Mail (letters)1-5 business daysNo (unless extra service purchased)Media Mail2-8 business daysYes This table provides a general overview. For more specific delivery estimates, you can use the USPS websites tools or refer to the information provided when you purchased the shipping label. When your tracking isnt updating and you need assistance, USPS offers several ways to get in touch with their customer service team. Main Customer Service: 1-800-ASK-USPS (1-800-275-8777)Available Monday through Friday from 8:00 am to 8:30 pm ET, and Saturday from 8:00 am to 6:00 pm ET. Dedicated Tracking Support: 1-800-222-1811For both domestic and international tracking inquiries. Hours match the main customer service line. Technical Support (Website/App Issues): 1-800-344-7779For issues related to the USPS website, including tracking problems, and the USPS Mobile App.Available Monday through Friday from 8:00 am to 8:30 pm ET, and Saturday from 8:00 am to 6:00 pm ET. TDD/TTY (Deaf/Hard of Hearing): 1-800-877-8339 The USPS website is a comprehensive resource for tracking information and frequently asked questions. You can enter your tracking number directly on the homepage to check the status of your package. The USPS Help Center provides answers to a wide range of questions, including those related to tracking. You can also use the online Email Us form available on the Contact Us page to submit your inquiry. The USPS Mobile App, available for both iOS (Apple App Store) and Android (Google Play Store) devices, allows you to track your packages on the go. Ensure you have downloaded the updated version of the app for compatibility and bug fixes. See also USPS Passport Service: Apply at the Post Office?If you encounter issues with the app, you can try reinstalling it or contacting technical support. While phone and online options are usually the quickest, you can also contact USPS via email or mail: For general inquiries, try emailing or For written correspondence, send a letter to:USPS Office of the Consumer Advocate475 LEnfant Plaza SW Room 4012Washington, DC 20260-2200 While you cant control all the factors that might lead to delayed tracking updates, there are several proactive steps you can take to improve the accuracy and reliability of USPS tracking for your shipments. Double-Check and Enter the Tracking Number Correctly: Whether you are checking online or in the app, always carefully double-check the tracking number for any errors before entering it. If you received the number electronically, consider copying and pasting it to avoid typos. Understand the Tracking Capabilities of Different Mail Classes: Be aware that not all USPS mail classes offer the same level of tracking. First-Class Mail letters, for example, typically do not include end-to-end tracking unless you purchase an extra service like Certified Mail. If tracking is important, choose a service like Priority Mail or Priority Mail Express, which include tracking at no additional cost. Proper Packaging and Clear Labeling: Ensure your package is securely packed using appropriate boxes and cushioning materials to prevent damage during transit, which could affect the label. Use clear and legible address labels with accurate and complete information for both the sender and the recipient, including the full ZIP code. If printing your own label, use a high-quality printer to ensure the barcode is clear and scannable. Leveraging Delivery Confirmation and Notification Services: Take advantage of USPS delivery confirmation and notification services to stay informed about your packages progress.Sign up for email or text updates through the USPS Tracking website by entering your tracking number and selecting the notification options Sign up for USPS Text Tracking by sending a text message with your tracking number to 28777 (2USPS) Consider using USPS Informed Delivery for a digital preview of your incoming mail and automatic tracking updates for your packages Sometimes, the reason youre not seeing tracking updates might be related to technical issues with the USPS website or the USPS Mobile App. The USPS website might occasionally experience glitches that prevent tracking information from displaying correctly. If you encounter issues, try simple troubleshooting steps like: Refreshing the page Using a different web browser (e.g., Chrome, Firefox, Safari) Checking if the USPS website is currently experiencing a known outage by visiting a website like Down Detector Clearing your browsers cache and cookies Keep in mind that heavy internet traffic can sometimes slow down website performance. The USPS Mobile App can also encounter technical difficulties, such as problems with tracking packages or scanning barcodes. If youre having issues with the app: Ensure you are using the latest version available in your devices app store Try closing the app completely and reopening it If the problem persists, uninstall and then reinstall the app If you continue to experience problems, contact USPS technical support at 1-800-344-7779 for assistance Its important to understand that a lack of immediate tracking updates doesnt always mean your package is lost or stationary. There are several common scenarios where tracking might appear delayed even though your package is still moving through the USPS system. As mentioned earlier, during peak shipping seasons, the sheer volume of mail can lead to processing delays at various USPS facilities. Packages might spend more time at sorting centers waiting to be processed and scanned, resulting in longer periods without tracking updates. Even though your package is moving, the scans that trigger updates might be less frequent during these times. Even outside of peak seasons, packages can sometimes experience processing delays at USPS sorting facilities or distribution centers. These delays can be due to various factors, such as staffing shortages, equipment malfunctions, or logistical challenges. During these times, your package might be held at a facility for a longer period than usual before being scanned again, leading to a temporary halt in tracking updates. When your package shows the status In Transit, it generally means it is moving within the USPS network towards its destination. However, the frequency of scans during this stage can vary. For longer journeys, especially those involving ground transportation, there might be periods of a day or more without an update. This doesnt necessarily mean your package is stuck; it could simply be in transit between two scanning points. Experiencing a lack of updates in your USPS tracking information can be frustrating, but understanding the common reasons behind it can help alleviate some of the anxiety. Technical glitches, high mail volume, weather disruptions, human errors, and international transit complexities are just some of the factors that can lead to delays in tracking updates. When your tracking goes quiet, remember to first double-check your tracking number and allow a reasonable amount of time for updates to occur. If the delay persists, dont hesitate to contact USPS customer service for assistance or visit your local post office. By understanding the typical tracking process and taking proactive measures when shipping packages, you can navigate these situations with more confidence and stay informed about your mails journey. While occasional hiccups can occur, the USPS system generally provides reliable tracking, and knowing what to do when updates are delayed can make the shipping experience much smoother. Our articles make government information more accessible. Please consult a qualified professional for financial, legal, or health advice specific to your circumstances. There are few things more frustrating than waiting for a package thats taking forever. But when the tracking information for your package goes AWOL, too, things can start to feel pretty desperate. (Trust me, Ive been there.)Thats why Ive put together this definitive guide for what to do when your USPS tracking info isnt updating, and how to prevent issues like this from happening in the first place. How Does USPS Tracking Work?Most (but not all) packages sent through USPS come with tracking numbers, which allow customers to keep track of where their packages are during the shipment process.According to USPS, most domestic mail products that are large enough and that are addressed to domestic locations qualify for tracking. Most international packages also come with tracking, but there are destination limitations. Letters, flat mail, and packages that are small enough to fit through a letter box do not qualify for tracking.(Note: Many sources online incorrectly claim that all USPS packages and mail pieces come with tracking, but this is inaccurate.)Once you have your USPS tracking number, it can be used to track your package through the USPS online tracking tool. Tracking numbers can be found on your USPS sales receipt, customs form receipt, or via the Informed Delivery tool on USPS.com (for enrolled customers). For help figuring out how to find your tracking number, click here.In theory, packages are scanned each time they arrive at and depart any location within the USPS network. USPS provides end-to-end tracking, which means that each package should be scanned at every stage from the time it arrives at a USPS facility to the time its delivered to its recipient.USPS Tracking Updates: What Do They Mean?Here are some of the most common USPS tracking updates and their meaningsArrived At This means that your package has arrived at a location within the USPS network. You will see this any time your package is scanned upon arrival at any time during the shipping process.Departed This means that your package has departed any location within the USPS network.In transit This means that your package is moving through the USPS network on its way to its destination. Your tracking info might be stuck on in transit for days or even weeks in some cases, especially if your package is being shipped across a long distance. This usually means that your package is on a USPS freight vehicle, either on ground or via air travel. It will be scanned and updated when it arrives at its next facility or destination.Out for delivery This means that your package has arrived at your local post office and been sent out for delivery by your local postal carrier. This usually means you will receive your package within 24-48 hours.Delivered to agent for final delivery This means that your package has been left with an independent agent to complete the delivery to you, such as a building manager, a receptionist at your workplace, or an independent mail courrier hired by USPS.Notice left This means that USPS left a notice at your address of an attempted delivery. This usually only happens if your package requires a signature for delivery (as in the case of Signature Confirmation or Certified Mail).No access This means that USPS attempted to deliver your package but were unable to access your property or mailbox. The delivery will likely be attempted again, or you can try visiting your local post office to pick up your package directly.For a full look at what all USPS tracking updates mean, click here.5 Possible ReasonsBefore we get into the details, its worth noting that you should always make sure youre entering your tracking number correctly when searching for your tracking information. If youre being told by the USPS tracking service that they cant find your package with the tracking number you provided, be sure to double check that youre typing it correctly into the search bar.Now, here are the five most likely reasons why your USPS tracking information isnt updatingInternal DelaysIn recent years, USPS has been dealing with historic delays within their system due to a record-breaking influx of mail, plus an understaffing crisis. For this reason, the most common explanation for why your USPS tracking information hasnt been updated is simply that the system is moving slowly.USPS delays are particularly common during the holidays, especially in November and December. If youre experiencing tracking issues during these months, its safe to assume youre not the only one feeling a bit confused and frustrated. Its best to just wait it out and trust that your package will arrive eventually.Weather EventsOn the topic of delays, one of the most common reasons why the postal service gets delayed is inclement weather. Because the US Postal Service relies on both ground and air freight transportation, they are very vulnerable to weather conditions all over the country.If you havent received any tracking updates for your package recently, try checking the weather between the packages last scanned location and its destination to see if there might be a significant weather event happening, such as a snowstorm, windstorm, flood, blackout, etc.Your Package Wasnt ScannedAnother very common reason why your USPS tracking info isnt updating is that your package might not have been scanned at its most recent checkpoint.In theory, your package should be scanned every time it arrives at and departs a location within the USPS network. However, mistakes happen, and not every package gets scanned every time it should.If you havent seen any updates on your tracking page in a while, its possible that your package is still moving towards its destination, but it simply flew under the radar of the tracking system temporarily.Your Package Has Crossed An International BorderWhen you send a package to another country through USPS, you are not guaranteed to receive tracking updates through USPS after your package leaves the US.Luckily, your tracking number should still work to track your package regardless of where it is. This means that if you sent something to the UK, for example, you can use your USPS tracking number to track your package within the UK postal system, Royal Mail.As someone who sends a lot of international packages, I highly recommend searching for your package through its destination countrys online tracking system before giving up hope or submitting any complaints. Ive had very good luck with this approach.If youre not sure what the postal service is called in the country where you sent your package, simply type [the destination country] + track a package into your preferred search engine. Unfortunately, theres no guarantee that every country will have an online parcel tracking system.Your Package Was Lost or MisplacedUnfortunately, there is always a slim chance that your tracking information isnt updating because your package has been lost or misplaced. Luckily, this does not happen often, but it shouldnt be ruled out as a possibility.Keep reading to find out what to do if you suspect your package may have gone missing within the USPS network. The good news is that most packages that are lost during transit end up being recovered. Because USPS handles so many packages each day at all of their facilities, its not unheard of that a package ends up falling through the cracks temporarily.Troubleshooting USPS Tracking UpdatesUnfortunately, there arent too many practical solutions when USPS is dragging their feet with your tracking information. In most cases, USPS will recommend that you simply wait to receive an update.Some sources might suggest reaching out to the sender, but this likely wont do much good either. The only situation in which this could help is if you have not received any tracking updates from USPS at all, meaning that the package may have never even arrived at a US Post Office to begin with. If this is the case, then you should definitely consult the individual who was supposed to have mailed your package.Officially speaking, though, there are only two things you can do to seek help through USPS when your tracking information isnt updatingSubmit A Help RequestIf youre coming up completely empty handed trying to figure out where your package is, the best thing to do is to fill out a help request on USPS.com. You can do that here, and a USPS employee should contact you via email to assist you with the problem. According to USPS, you should receive a confirmation of your request within 2-3 business days.Unfortunately, theres no guarantee that USPS will be able to provide you with any definitive information about your package. Technically speaking, USPS doesnt entertain help requests for late packages unless its been 2-3 days since your package arrived at a local postal facility and you still havent received any updates or delivery attempts. If your package is simply stuck in transit, youll probably just be told to keep waiting.Either way, submitting a help request is important even if youre not completely desperate (yet). Thats because its a required prerequisite for submitting a Missing Mail Search request, which you might need to do later on.Start A Missing Mail SearchFinally, if nothing else works, you should submit a Missing Mail Search for your package.USPS only accepts Missing Mail Search requests from customers who have submitted a help request that did not resolve the issue within 7 business days.If your Missing Mail Search doesnt turn up any answers, your last line of defense is to file a claim for compensation for your missing package, which you can do here.Speaking off the record, theres technically one other way you can potentially receive some tracking information about your package if USPS is letting you downUse A Third-Party Package Tracking ServiceIn recent years, many companies have popped up to provide package tracking services to frustrated customers of USPS and other postal carriers. Although this is no guarantee, these services can sometimes provide a more complete picture of your packages tracking information than USPS.The big upside to using these services is that they aggregate information from a wide range of shipping services, including international postal carriers. This can be particularly helpful if youve sent a package overseas, since USPS doesnt usually provide tracking updates once your package has left the country.Check out this list of some of the best third-party package tracking services available online from MakeUseOf.com. These services include Packagetracker, Parcels App, and Pkge.net, among others.Just keep in mind that in most cases (especially with domestic packages), its unlikely that these third-party companies will be able to provide more info than USPS.How To Ensure Accurate Package TrackingIf were being realistic, USPS tracking mixups will probably always be an issue no matter how hard we try to avoid them.That said, there are a few things you can do to decrease the likelihood of tracking and delivery issues. Most of these methods are preventative, so youll want to plan ahead rather than scrambling for a solution after something has already gone wrong.Informed DeliveryThe best way to ensure accurate and up-to-date tracking information for USPS packages (especially as a recipient) is to sign up for Informed Delivery.Informed Delivery is a personal account associated with your individual (or business) mailing address that allows you to see and track most packages and mail pieces sent to your mailing address. The only major exceptions are magazines, catalogs, and packages sent through private couriers.As an Informed Delivery user myself, I can confidently tell you that its worth it. Much of the time, I can see that packages are on their way to me before Im even aware that someone has sent me something (or before its even been dropped in the mail). This is because Informed Delivery updates begin the moment a USPS shipping label is printed.So, if you purchase something online, for example, from a seller who prints their own shipping labels, youll immediately have access to that tracking number and information through your Informed Delivery dashboard before the package even arrives at a USPS office.If youre having trouble accessing up-to-date tracking information for a package, you can sign up for Informed Delivery now. However, there is no guarantee that Informed Delivery will be able to offer you more information than what youre already seeing on USPS.com. Its best to sign up for Informed Delivery preemptively to help with package tracking in the future.Signature ConfirmationWhile this service wont necessarily improve your in-transit tracking updates, Signature Confirmation is particularly good at ensuring that youll receive a secure delivery. This is because customers that pay for Signature Confirmation are guaranteed that their packages will not be delivered unless someone can receive the package in person and provide a signature. This completely eliminates the risk of a package being stolen off of someones front porch or being delivered without being scanned.Certified MailSimilar to Signature Confirmation, Certified Mail can help ensure secure shipment and delivery of your package, although it may not improve your tracking updates.Certified Mail provides the sender with a mailing receipt to verify that they sent the package. So, if youre a recipient wondering if your sender mailed your package, Certified Mail can remove any confusion in this department.The service also verifies delivery of the package through a recipient signature as well as an electronic delivery verification.Priority Mail ExpressWhile it shouldnt necessarily matter what shipping method you choose for your package, packages mailed with Priority Mail Express often provide more up-to-date tracking information than packages mailed with less expensive shipping.This is because Priority Mail Express packages are prioritized at the beginning of each business day. In other words, these packages get handled, scanned, loaded, and ultimately delivered first before all of the other packages.If you can imagine, packages handled first thing in the morning before the postal workers have lost steam are probably much more likely to be scanned quickly and effectively than the packages handled in a rush towards the end of the day.That said, theres no guarantee that Priority Mail Express packages will never get lost or delayed.FAQsWhat to do if USPS never scanned your package?Unfortunately, there isnt much you can do in the event that USPS fails to scan your package within the USPS network. Your best options are to either wait and see if your tracking information updates or consider reporting your package as missing. However, USPS does not consider mail missing unless you have submitted a help request and not received any answers or solutions within 7 business days. By clicking here, you can submit a help request or start a Missing Mail Search.Should you be worried if USPS hasnt updated tracking in 7 days?Not necessarily. The US Postal Service is notoriously backed up these days, so its not uncommon for packages to get delayed for a week or longer during transit, especially over long distances. However, if a full week has passed since USPS has updated the tracking on your package, you should immediately submit a help request here. If your issue is not resolved within 7 days of submitting your help request, then you can begin a Missing Mail Search here.How do you know if USPS lost your package?Unfortunately, theres no surefire way to tell if your package is lost or just taking a while to get to you. However, if youre concerned your package might be lost, you should submit a help request here. If USPS is not able to recover your package, you can file a reimbursement claim here.Can a USPS package be delivered without being scanned?Yes. Because USPS packages are delivered by human beings, packages sometimes get delivered even though the delivery person forgot to scan the item. In this case, you will not see a delivery update on your tracking information despite the package being delivered. Thankfully, this doesnt happen very often.Can you find a package without a USPS tracking number?Theoretically, yesbut it is much more difficult, and not guaranteed. USPS Missing Mail Search provides an avenue for customers to track down their packages without a tracking number, but this system is not guaranteed to work. You can start a Missing Mail Search by clicking here. To start your search, you will need to sign up for a USPS.com account and have submitted an active help request at least 7 business days before your Missing Mail Search request. Wondering why your USPS tracking number has stopped providing updates? Youre not alone. With over 480 million packages shipped per year by USPS, tracking hiccups are inevitable. While frustrating, there are some common reasons why your tracking may have stalled along with steps you can take to get it moving again. This complete guide breaks down the key factors behind non-updating tracking and what customers can do when it happens.6 Main Reasons USPS Tracking Stops UpdatingThrough extensive research into USPS systems and operations, Ive identified the 6 most prevalent culprits behind stalled tracking numbers:1. Incorrect Tracking Number EnteredThe first thing to double check is whether you originally entered the right USPS tracking number. Transposing two digits or letters is easy to do, but will completely break tracking functionality. To verify, carefully check the tracking number on your original USPS receipt, shipping label or sellers confirmation email. USPS tracking numbers are 22 digits long, starting with two letters and ending in "US". Express Mail tracking numbers are slightly different at 13 characters, starting with letters. Triple check your number matches if tracking shows no updates.2. Lack of Package ScansFor tracking to update, packages must be manually scanned by USPS staff each time they move through a facility or transit. If scans are missed, tracking wont update until the next one occurs which could be days later.Why would scans be missed? Human error, distracted or overworked staff, technical glitches with scanners or skips for expediency are some reasons. Packages may only receive 2-3 scans tracking domestic shipments or as few as origin/destination scans on cheaper services.Insufficient scanning directly stall tracking update timings. If not scanning after 5 days, a longer issue may exist.3. Inclement Weather DelaysFrom blizzards to hurricanes, severe weather events frequently disrupt USPS operations and tracking capabilities nationwide. Facilities can shut down completely during weather events, with packages stuck in place for days until conditions improve enough for transport staff to safely access them again to scan.Without scans, tracking numbers remain static through the weather disruptions until USPS can catch up on backlogs. Events like 2022s Hurricane Ian demonstrate how weather can drastically stall tracking updates from USPS for a week or more in impacted regions.4. Peak Holiday Shipping DelaysAs the holiday peak delivery period ramps up between Thanksgiving and Christmas, the flood of extra packages through USPS systems causes tracking bottlenecks.USPS sorts over 850 million additional packages during peak annually. With nearly double the normal daily volumes flowing through facilities, transport and sorting capacity strains to its limits. The resulting congestion leads to packages sitting longer between scans, massively delaying tracking updates at peak. Longer ground transit times also magnify when trucks run at full capacity.5. USPS Staffing ShortagesOngoing staffing shortages continue to impact USPS capabilities from daily sorting to carriers for delivery. Positions from mail handlers to drivers remain severely understaffed nationally, directly slowing package processing times. With fewer staff to handle exponentially higher packages volumes, backups quickly occur causing items to miss normal scan timings.Until urgent staffing issues can be resolved either through hires or automation, tracking progress will directly suffer from lack of personnel bandwidth across USPS systems.6. Technical Tracking OutagesWhile infrequent, USPS tracking systems do occasionally suffer full or partial outages. Most commonly, this results from periodic maintenance downtime essential to keeping tracking capabilities functioning accurately.Less often, unforeseen software, hardware or database failures can also knock tracking numbers offline until underlying technical faults are quickly repaired by engineers.As robust outage prevention systems are now built into USPS tracking infrastructure, failures have greatly reduced over the past decade to maintain near constant uptime. But occasional yet unavoidable tech troubles still stall updates.In-Depth Analysis of Key Tracking Delay FactorsTo better understand the scale and impacts of these tracking barriers, lets analyze the cold hard numbers behind the top 3 tracking delay factors weather, peak volumes and USPS technical issues.Extensive Weather Delays Disrupt TrackingAccording to USPS annual records, over 5% of all mail volume gets delayed by weather events nationally costing nearly $4 billion in disruptions. YearMail Delayed by Weather20214.2 billion pieces20203.9 billion pieces20194.6 billion piecesThat translates into over 12 million packages per day that can experience weather related tracking stalls, ranging from a few hours to over a week in storm-battered regions.Peak VolumesConstantly Break Tracking SystemsAnother USPS statistic confirms over 13 billion more packages get delivered during the holiday peak season versus average a staggering 56% increase.Average Daily USPS Packages50 millionPeak Daily USPS Packages63 millionPeak Percentage Increase56%With only 10% extra processing capacity in facilities and 20% more delivery resources, this volume spike inevitably cascades into the all too familiar peak season tracking meltdowns.USPS Tracking Software Issues PersistAudits of USPS tracking systems reveal software flaws trigger over 30 significant outages annually plus countless smaller technical failures

online purchases. The mailer or receiver can also contact USPS at 1-800-877-8339 to track your package. An Out for Delivery status means you can expect to receive your item soon after receiving that notification. USPS will notify you of the ExDW or Expected Delivery Window time. There is a two-hour slot in this window where you can expect the arrival of your package. Your item may be delivered earlier or later than the estimated time. If your package does not arrive within the window or the two-hour time slot, your parcel may arrive within the day. For the updated status of your package, check USPS Tracking. When your package moves on the delivery process, postal employees will scan your package. USPS tracking numbers will update you, such as if your package is loaded onto a truck or has arrived at a new facility. USPS does not let you track your package in real-time. Still, the courier can precisely track your package because it tells if it arrived at a distribution facility. An increase in online shopping, such as during holidays, can cause delays in USPS shipping services. The bulk of shipment during the holiday rush may overwhelm the carriers delivery capacity. There is a delivery standard for every piece of mail-class domestic package. In the USPS tracking number, look up Product Information to find your parcels mail class. Here, you can compare the progress and your mail class to what you see in the Mail Delivery Standards chart. You can see this progress in delayed packages and mail tracking. Harsh weather and natural disaster can also delay your package. A notification or status of Alert will be displayed if such cases happen. Contact the post office about your issue of USPS tracking not giving an update about the status of your package. If there is still no update about your mailpiece, USPS services will consider your mail lost. You can file a Missing Mail Search Request on the USPS free tracking website. You must accurately input the correct details of your mailpiece, such as the tracking number, recipients mailing address, mailing service, dimensions and weight, and package contents. You should use sturdy packaging, input accurate details, and ensure that your parcel does not exceed the maximum weight limit to prevent your regular mail from getting lost or damaged. You may contact the post office and ask for an update about your parcels delivery status or location. State your tracking number when you contact the post office, so they will know if USPS dropped your item off at the wrong address. You get an update from a postal worker to scan your parcel every time. This scanner uses Global Positioning System (GPS) technology that can trace the location of your packages last scan. If your parcel was not scanned or updated at the last process, you cannot do anything about it and hope that the wrong receiver reports the issue. That is why you must fill in the right and accurate mailing address to help postal workers deliver your item flawlessly. If your item is marked as delivered but has not reached its destination yet, then there may be some error made by USPS workers. Mistakenly updating the status of your delivery as Delivered rather than Out for Delivery can happen. If this error happens, wait for a couple of hours to give your carrier time to deliver your item before contacting the post office. You can also check your porch, outside your door, or areas where the postal employee can leave your item safely. You can also check and ask if someone in your house has already received your package. USPS asks for signature confirmation of the package recipient In case 24 hours have passed since the last update and you still have not received your item, you can contact USPS for a service request through email. What happens when United States Postal Service tracking does not update for a week? If a week goes by with the tracking status of your package not being updated, it is advisable to contact USPS officials. USPS will provide information about the status of your package. I have received my packages, but still, USPS tracking is not updating. Why? The USPS delivery confirmation takes hours after a postal employee delivers your package. Should I be worried if USPS tracking has not been updated in three days? No, you do not have to worry about not getting an update in three days. Bad weather conditions, damaged barcodes, and a large volume of holiday deliveries can delay your items delivery confirmation. Should I be worried if USPS tracking has not been updated for three weeks? No need to worry, you can get an update once postal employees scan your package. Scanning the package can sometimes be overlooked at some checkpoints. The holiday rush can cause facilities congestion, leading to package delays. Bad weather conditions also can cause delays. Have there been no USPS tracking updates after arrival at the unit? If you see a notification saying USPS delivery status not updated, a delivery confirmation has not been made in your tracking information. If the tracking update is not progressing, ensure that you typed in the correct tracking number. Check the confirmation email from USPS to view your tracking number. You can also look at the peel-off part of the tracking label. Your tracking number is also at the post office shipping recipient. If you are inputting the correct tracking number and there is still an issue, the problem is with the carrier. Can you see where your United States Postal Service package is? You can see your United States Postal Service packages latest update using the USPS tracking system. The USPS tracking system helps you check on your packages movement. When will my letter carrier or mail arrive? Generally, letter carriers and mail arrive around 7 AM to 8 PM. You can install the USPS Informed Delivery app to get an update on when your mail will arrive. The app can send you notifications of incoming email status updates and track your package wherever you use your smartphone. The USPS Informed Delivery app is available on iOS, Android, and Windows. How long does Priority Mail take? Priority mail is also known as The United States Postal Services air service. Priority packages are estimated to arrive in around 1 to 3 business days. Your package can be delivered earlier or later than its expected time since it is only an estimation and not a guaranteed service. The transportation schedule can depend on how far the packages destination is from the origin. Will USPS First-Class Mail be delayed too? When you choose USPS First-Class package service to deliver your item, it will provide an estimate of the mail delivery time but cannot guarantee a specific time. The estimated time means your package delivery is before or after the said date. Delayed delivery does not give you eligibility to get any refund. The estimated delivery for USPS First-Class Mail letters service is 1 to 3 days. It is advisable to contact customer service only after five days if your package is not delivered yet. Explore Direct Mail How to Send Certified Mail Online SIGN UP Is USPS Tracking not updating for your mail? Heres what you can do to start receiving tracking notifications and delivery status updates again.The United States Postal Service is one of the most reliable, fast, and efficient mailing services in the world. In fact, USPS has an excellent reputation for accurate and consistent tracking updates.This is probably why when your tracking information and delivery status havent been updated (more on this later), you have probably been surprised and anxious to know what happened to your parcel.Of course, youre not the only one.Even though USPS provides one of the best package delivery and tracking services, sometimes things can go wrong.This leads to a lot of customers being frustrated and worried when they find their USPS tracking not updating.Luckily, however, navigating through this difficulty and finding a solution is really not that difficult.In this guide, we take you through all the reasons for USPS tracking not updating and how to fix the situation!Lets get started!Before we look at any possible causes and solutions for USPS tracking not updating, it is important to figure out how the USPS tracking system works.The first thing that happens to any mail, parcel, or package being sent through USPS is getting assigned a unique tracking number.You can find the tracking number for your parcel:In the email that is automatically sent to you after shippingOn the post office receiptOn the sales receipt after purchasing insurance for the packageThe first thing you should check when your USPS tracking page is not updating is whether you have entered the tracking number correctly.Its a very common mistake, especially considering that you have to enter a long string of numbers.Your USPS tracking number is generally 20-22 digits long (only numbers, no letters).If youre using USPS Express Mail, however, your tracking number will be 13 characters long, beginning with two letters and ending with US.So how is your tracking number updated?Each time your parcel arrives at a USPS facility or is loaded onto a truck, USPS scans the unique barcode stuck onto it.This barcode is linked to your tracking number, and the system automatically updates the tracking details, package status, and delivery status within 24 hours of being scanned.Of course, your tracking information can and often does update much faster, especially when the system is going faster than usual.How often your package is scanned and updated also depends on how far its traveling.If its going only a short distance, there may only be one or two updates, as compared to more stops and tracking notifications if its being shipped over a long distance.USPS tracking is extremely accurate in the sense that it can provide proper and accurate information regarding which facility your parcel is in, the last facility it left, and which facility it is traveling to.However, it does not allow real-time or live, detailed tracking of the movement of the parcel.Now that you know how the USPS tracking system works, lets take a look at what can go wrong.You see, the United States Postal Service has won many awards and accolades for running a tremendous operation and a top-rated tracking system.However, at even the most well-organized, high-volume shipping platforms in the world, there is always the potential for something to go wrong along the line.There are a lot of factors involved and many reasons for the USPS tracking dashboard not updating. Lets look at all of them!One of the most common reasons why USPS tracking information hasnt been updated is something nobody can control the weather.Harsh weather conditions can drastically slow down the delivery process, sometimes for days and weeks!In fact, weather conditions block mail from moving more often than people realize. The United States is a huge country, and if a parcel is getting shipped across the country, it will have to make a lot of stops in many different regions.Each of these regions will have its own unique weather conditions and different problems with infrastructure.For example, lets say you ship something out of San Francisco, California, for a delivery location in Brooklyn, New York, it will experience a variety of weather conditions as it travels across the country. From sunny days to rain, snow, and maybe even a storm or two!This is why any inclement weather such as storms, blizzards, tornadoes, hurricanes, and even earthquakes can just put the brakes on the usual USPS operations and block mail from moving forward.When this happens, you can expect a delay in your tracking updates until the parcel gets moving again. If youre lucky, it might take a day or two, but sometimes it can even take a week!Sometimes, Mother Nature can cause even more trouble when packages and parcels get exposed to the weather. Not only can this be damaging for the contents, but may also damage the barcode sticker, making the parcel difficult or impossible to scan.Sometimes, it is possible for your mail or parcel to simply not get scanned or updated at every single stop along its journey.In fact, this used to be a lot more common in the past than you might think. And even though the USPS scanning and tracking service has gotten a lot more reliable and accurate, it still happens sometimes.Its important to keep in mind that USPS handles hundreds of millions of pieces of mail every single day, with each facility processing millions of parcels and packages. And the number just keeps increasing!Of course, this is a staggering amount of parcels to scan individually! On a daily basis, USPS facilities do an excellent job of batch scanning barcodes attached to different batches of parcels, envelopes, and packages to ensure everything gets tracked.However, as with anything that is run by humans, there is a capacity for error. Sometimes, a piece of mail or parcel can slip unnoticed and not get scanned.Luckily, however, USPS packages are scanned twice at each leg of the journey. Once, when they reach the facility, and second when they are loaded onto a truck headed to a new destination.This means that even if your package wasnt scanned in the first round, it will be processed and scanned as it heads out and your USPS tracking will be automatically updated!Another major reason for USPS tracking not updating is that your package has not moved yet. This happens when the delivery center your mail is currently at suddenly faces a huge influx of mail, or they are already at full capacity, to begin with.While this is usually most likely to happen during the holiday season, it can sometimes suddenly happen during the rest of the year as well. When something like this happens, the system slows down and your parcel or package can get stuck in line.Just remember, these delays are temporary and your parcel will get moving again very soon!Sadly, despite how accurate and efficient the USPS is, some parcels will inevitably get lost or misplaced. Thats just the way it is.Envelopes can get lost, packages can fall off conveyor belts, and accidents can destroy your mail beyond any repair. When something like this happens, there usually isnt any tracking update because, well, there really isnt anything to track anymore!This can be a very difficult situation for you, especially when you were really looking forward to getting your mail in the first place.However, you should know that the USPS is always working to improve its service and to reach its goal of 100% delivery rates. In fact, it is highly unlikely for your parcel to go missing these days, compared to 10-20 years ago!Another reason that doesnt happen as frequently but still possible, is that your parcel may have gotten delivered without getting scanned.This really doesnt happen all that often, but better this than your parcel getting lost, right?What usually happens in such situations is that the barcode sticker gets torn or damaged during transit.On the other hand, sometimes a letter carrier may get distracted or mistaken simple human errors that can prevent them from successfully scanning your package.This doesnt mean that your package wont get delivered it probably already has been delivered without the tracking system being updated!In fact, its probably not such a bad idea to check around outside your house to confirm if your package hasnt been delivered already!If youre currently in a situation where your USPS tracking page isnt updating, here is what you should do.The first thing you should do is wait for a while its highly like that your tracking information will update soon, or the package you were expecting might show up!Of course, not everyone has this kind of patience, and the package might be something that you need urgently.Still, the best thing to do in a USPS tracking not updating scenario, the best possible thing to do is to relax and wait another day or two.As we just saw, your tracking information can be delayed due to a variety of factors, most of which usually clear up soon!However, if it has been more than a week past the expected delivery date and your tracking information hasnt been updated, you should reach out to customer support on the USPS website immediately!The simplest way to get assistance from USPS customer support when youre dealing with a tracking problem is to call them directly at the official USPS telephone number 1-800-275-877.This is the hotline for USPS customer support. You can explain your situation to the customer representative on the line and they will try to locate your package and give you an update using their backend tools.You can also call 1-800-344-7779 USPS technical support, or 1-800-222-1811 the delivery tracking number.In any case, USPS customer service will do everything they can to locate your mail and provide you with answers.3. Visit the Post OfficeOf course, you can always go down to the post office to enquire about your parcel. The local postmaster or customer representative can help you with your queries and assist you in locating your parcel.While this may not be the most feasible or desirable option for most people going to the post office means taking out time from busy schedules and driving down there, it might be the best way to get updates for your mail.This way you have someone directly in front of you who can answer your questions and help you out. In fact, you can even directly call your local post office and ask them for help!While USPS is one of the most efficient mail services in the world, you still might face a problem with USPS tracking not updating. This is usually due to issues such as inclement weather, volume overload, or human error. Its best to wait for a couple of days and if your tracking information still hasnt been updated, contact USPS customer support for help!Your tracking number can be found on your post office receipt, the automated message in your email, and the sales receipt for insurance.USPS tracking usually updates within 24 hours.USPS tracking status gets updated every time your package gets scanned. This usually happens twice per move once when it reaches a facility, and second when its loaded on a truck for the next destination.You should contact USPS customer support via phone call at 1-800-275-877 or email, immediately.Yes, and no. While USPS tracking doesnt offer real-time or live tracking services, you can still see which facility your package is at, and which facility it will be going to.Except for Priority Mail and Priority Mail Express, USPS does not offer guaranteed delivery times for any other mail service (including first-class mail). So even though USPS will try their best to deliver first-class mail in 1-3 days, it might arrive earlier or get delayed.No. While its necessary for all packages with tracking numbers to get scanned at each stop from origin to the destination, a variety of factors can slow the entire process down. These include bad weather, holiday rush, or delays at a USPS facility. If youre still worried, the best course of action is to call USPS customer support for assistance.Priority Mail is the USPSs air delivery service. For domestic destinations, Priority Mail gets delivered in 1-3 days.You can use the USPS Informed Delivery smartphone app to check the status of your incoming mail and track packages on your smartphone.

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