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## After hours call answering service

Contractor receptionists offer tailored solutions for your industry and business needs. Our services support your growth and scale as your needs change. We provide powerful software tools, including a mobile app, live chat, business phone line, and appointment scheduling, to connect leads, clients, and your team. Our team of professional receptionists works around the clock to ensure you capture every opportunity. Enjoy your free time knowing your callers are in great hands. Voted best 24-hour answering service by Forbes. To learn how we can answer your calls, enter your details or call us for a free consultation. By submitting this form, you agree to our privacy policy and may receive emails, texts, or calls from us. Dig deeper into how a call handling service can help your business grow. Even if you have an in-house reception team, you likely miss calls from customers who phone in the evening, on the weekend, or before they start their work day. Having virtual receptionists answer calls after-hours is the solution. We answer your calls with your custom greeting to ensure a seamless experience. We can utilise call scripting to determine when an emergency response is needed and transfer such calls to on-call staff. Whatever time someone calls to make an appointment or reservation, we can schedule it using your software. Receive email or SMS messages after each call, containing caller details and their reason for calling. Smart small business owners answer every call - without lifting a finger! Start having our team of receptionists handle your inbound calls today and receive a £15 signup bonus. Given article text here Looking for a reliable solution to manage your business's reception services? Our team offers a range of options, including appointment scheduling, diary management, and message taking. With our services, you can enjoy a stress-free experience, knowing that your calls are being answered by a live person. We provide three main packages: MyReceptionist, MessageExpress, and MyAssistant. Each package includes features such as instant email or SMS messages, mobile app & portal 24/7 service upgrade option, 0800 number upgrade option, fully customised greeting, warm call transfers, and multiple staff or departments listed as message or transfer contacts. Our services are designed to help you manage your business efficiently, while also improving customer satisfaction and revenue. With our UK receptionists, you can enjoy a more personalized experience, without the need for a lock-in contract. Plus, we offer flexible pricing options, so you can choose the package that best suits your business needs. Whether you're looking to improve your appointment scheduling, diary management, or message taking, we've got you covered. Our team is dedicated to providing exceptional service, so you can focus on what matters most - growing your business. Yes, our Australian-based company offers 24/7 support with optional after-hours live call answering. Our receptionists answer calls between 8:00am and 6:00pm weekdays; outside standard hours, calls go to voicemail and voicemails are emailed. We have teams in the UK, Australia, and US to provide 24/7 coverage for clients who need it. MessageExpress focuses on message taking for one person or team, while MyReceptionist offers more customization for a personal touch. You can change between package types without penalties. Our experienced receptionists can book appointments using our MyDiary service, ideal for professionals managing schedules. We support multiple email addresses and mobile numbers for messages, as well as sequential call transfers. Manage your ReceptionHQ account online or through our mobile app anytime to update settings and add contacts for transfers or messages. We provide instant email notifications to ensure you never miss an important communication. You can add additional phone numbers, such as a local number or a freephone number, to the free live call answering package you receive. You can be anywhere and our receptionist service will take care of your calls, so customers won't notice anything. Our solution is very professional and reassuring, and it's available at an affordable price. We're ready to answer your phone for 7 days for free, so try out our leading virtual receptionist solution! Our free trial is based on our MyReceptionist service, where remote receptionists can take messages and transfer calls according to your availability settings. To log in to your client portal or mobile application, use the same email address as your ReceptionHQ billing email. If you're still unable to login, contact our customer service team at support@receptionhq.co.uk for assistance. Even if you have an in-house reception team, they might miss calls from customers who phone in before their work day starts. Our solution is to have virtual receptionists answer calls after hours or 24/7 with overflow support. We can also utilize call scripting to determine emergency responses and schedule appointments using your software. You'll receive email or SMS messages after each call, containing caller details and their reason for calling. As a small business owner, you'll be able to handle every call without lifting a finger! Start having our team of receptionists handle your inbound calls today and get a \$30 signup bonus. Get Professional Receptionist Services with Multiple Staff Support Looking for a reliable way to handle multiple staff or departments? We offer tailored scripting and virtual assistance for unlimited contacts from \$49\* per month. ReceptionHQ offers two main call answering services: MessageExpress and ReceptionistPlus. The former is ideal for businesses with a single person or team that need messages taken, while the latter provides more flexibility and customization for those who want to give their business a personal touch. With 24/7 coverage and bilingual receptionists available in Spanish from 5am-8pm MST, clients can rest assured that all calls are answered promptly and professionally. The average response time is under 10 seconds, ensuring minimal call abandonment. ReceptionHQ's team of experienced receptionists can also book appointments, manage cancellations, and even take payments for businesses that rely on appointment scheduling. For more details about our services, please don't hesitate to reach out to us. We're flexible when it comes to contracts, so you can cancel at any time without incurring any extra costs. Just let us know three days before your next billing date, and we'll take care of the rest. If you need a break from using our service for a while, you can pause your account with just a few days' notice - our team will be happy to help you set this up. As part of our call answering package, you'll get an exclusive phone number for your business. You can either forward calls to this number or advertise it directly, and you're free to port over your existing number from another provider if you like. Our system also lets you set up custom call forwarding rules - so if you're busy or unavailable, calls will be directed elsewhere as needed. Plus, with our online client portal or mobile app, you can easily manage things like the receptionist's greeting, call transfers, and message preferences in real-time. You can even add extra staff members or departments to your account for transferring or messaging purposes. We offer virtual addresses that can help boost your image or expand into new areas without breaking the bank on overheads. On top of this, you can add multiple local or toll-free numbers to your account - all included with our live call answering package. One of our valued clients has given us a glowing review, praising our 90th percentile answer rate and the fact that we're available 24/7. We'd love for you to try out our services risk-free - just fill in the form below to get started on a free trial with ReceptionistPlus, where our team of virtual receptionists will take messages and transfer calls based on your settings.